

19 Mar 2020

## **Change to telephone advice line opening hours for health professionals**

**The advice line opening hours are changing from 23 March 2020**

The NaTHNaC telephone advice line is for health professionals who have queries about travellers with complex itineraries and/or travellers with special health needs. The Foreign and Commonwealth Office issued an [Exceptional Travel Advisory Notice](#) on the 17 March 2020 advising all British people against all non-essential travel worldwide [initially for a period of 30 days](#).

With effect from the 23 March 2020 and until further notice, the advice line opening hours will be as follows:

- Mondays to Thursdays 11:00 - 13:00
- Fridays 13:00 - 15:00

Please ensure that you are familiar with the detailed information available on the [country specific information](#) and the [factsheets for special risk travellers](#) as caller questions can sometimes be answered by reading the information available on the website.