

Annual Report 2024-2025



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OVERVIEW

Statement from the Chair

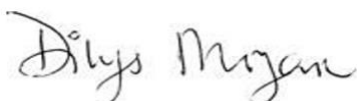
We are pleased to present the annual report for the National Travel Health Network and Centre (NaTHNaC) which covers the period 1 April 2024 to 31 March 2025.

There was a significant increase in demand for travel services and advice during the year. This was seen across all service areas with 3584 calls to the Telephone Advice Line offering support to health professionals by specialist nurses, which was an increase of over a third compared to the previous year. The TravelHealthPro website remains the major resource for information and advice for both health professionals and travellers, with the number of sessions on the website increasing to 3,134,452 – up 12.6% from 2023-2024. The number of active registered Yellow Fever Vaccination Centres increased by almost a quarter to 1977 centres, with 1723 health professional completing yellow fever training. Supporting and administering the Yellow Fever Vaccination Centres (YFVCs) remains an important role and source of funding for NaTHNaC. All activities are underpinned by an International Surveillance which also provides timely outbreak notices and other relevant health news.

In addition to that for yellow fever, training and education of healthcare and other personnel remain important components of the work of NaTHNaC. Last year this included a range of activities such as delivering an increased number of the “Getting to Grips with” webinars, partnering with the Public Health Forum of the Royal College of Nursing to deliver the joint annual conference, running a travel medicine course for Infectious Disease Specialty Registrars and numerous collaborations and contributions by NaTHNaC staff to education and professional development.

This has made it another busy year for NaTHNaC and I would, as ever, like to acknowledge the work done by the NaTHNaC team and I thank them for their resilience and hard work as they continue to protect the health of British travellers.

I would also like to thank the continuing support of NaTHNaC’s commissioners UK Health Security Agency, hosts University College London Hospitals (UCLH), our Collaborators, and members of NaTHNaC’s Technical Advisory Group.



Dr Dilys Morgan MBE, MD

GOVERNANCE

The National Travel Health Network and Centre (NaTHNaC) was created by the Department of Health in 2002. We are now commissioned by UK Health Security Agency (UKHSA) and work in partnership with our network founders:

- The Hospital for Tropical Diseases
- Liverpool School of Tropical Medicine (LSTM)
- London School of Hygiene and Tropical Medicine
- UK Health Security Agency (UKHSA)
- University College London Hospital (UCLH) NHS Foundation Trust

NaTHNaC's broad aim is to protect the health of the British traveller, and it does this by providing evidence-based advice and information to health professionals, travellers, the travel industry, and national government, as well as training for health professionals and the travel industry.

NaTHNaC Technical Advisory Group

The NaTHNaC Technical Advisory Group was formed in April 2014 and has representation from each of the NaTHNaC partners plus UKHSA and UCLH NHS Foundation Trust. NaTHNaC is grateful for the support of each member organisation.

Technical Advisory Group Members:

- **Dr Michael Brown** – University College London Hospitals NHS Foundation Trust
- **Dr Vanessa Field** – NaTHNaC
- **Dr Hilary Kirkbride** – UK Health Security Agency
- **Dr Nicky Longley** – Hospital for Tropical Diseases
- **Prof Dilys Morgan** – Chair
- **Dr Dipti Patel** – NaTHNaC
- **Prof Bertie Squire** – Liverpool School of Tropical Medicine
- **Dr Fiona Yung** – University College London Hospitals NHS Foundation Trust

NaTHNaC Senior Management Team (SMT)

The NaTHNaC SMT consists of the director, deputy director, operations manager, senior nurse, deputy senior nurse, and clinical adviser. It is chaired by the director and meets on a quarterly basis. The SMT is responsible for the strategic and operational management of NaTHNaC, and for implementing any policies and strategies as agreed by the TAG.

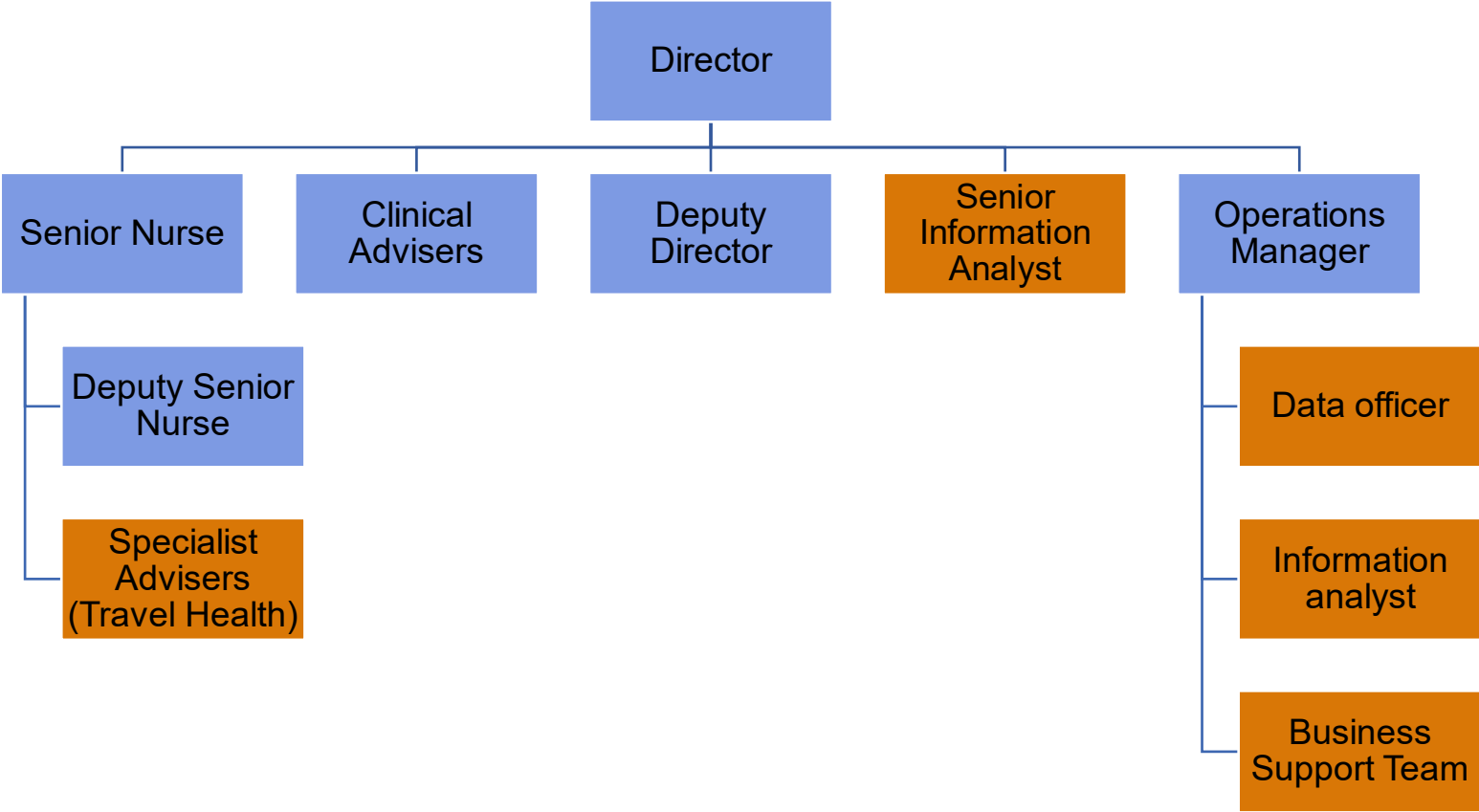
NaTHNaC Team


NaTHNaC's expertise is provided by staff in two main bases in London and Liverpool. Staff include doctors, nurses, an information analyst, and administrators (see organogram on page 5).

Team Members

- **Lynda Bramham** – Senior Specialist Nurse Adviser, UCLH (from July 2024)
- **Dr Paola Cinardo** – Clinical Adviser, UCLH (from January 2025)
- **Terence Corrigan** – Online Communications and Development/Data Officer, London
- **Dr Vanessa Field** – Deputy Director, UKHSA
- **Rachael Fletcher** – Specialist Nurse Adviser, UCLH
- **Dr Lisa Ford** – Clinical Adviser, LSTM
- **Mary Gawthrop** – Specialist Nurse Adviser, UCLH
- **Sanch Kanagarajah** – Senior Information Analyst, UCLH
- **Masum Miah** – Operations Manager, UCLH
- **Linda Pang** – Administrative Assistant, UCLH
- **Samia Richards-Zoubir** – Information Analyst (Maternity leave from March 2025)
- **Dr Dipti Patel** – Director, UKHSA
- **Sheena Ryan** – Business Support Assistant, UCLH
- **Hilary Simons** – Senior Specialist Nurse, LSTM (until June 2024)
- **Dr Catherine Smith** – Clinical Adviser, UCLH
- **Alexandra Stillwell** – Specialist Nurse Adviser, UCLH
- **Rose Tucker** – Specialist Nurse Adviser, UCLH

NaTHNaC Organogram



 Senior management team

FINANCIAL REVIEW

The financial statement covers the period from 1 April 2024 to 31 March 2025.

NaTHNaC receives operating funds from three sources:

UK Health Security Agency (UKHSA)

UKHSA provides core funding for NaTHNaC on an annual basis, and commissions NaTHNaC to conduct its work of primarily protecting the health of the British traveller, including the programme for Yellow Fever Vaccination Centres (YFVCs). NaTHNaC is hosted by the UCLH NHS Foundation Trust, and its headquarters are at 250 Euston Road, London. All monies received from UKHSA are administered through the Trust.

The Yellow Fever Vaccination Programme

Income from the yellow fever programme comprises both YFVC registration fees and training fees. Registration fees from YFVCs are assigned to the year of receipt and the subsequent year depending upon the period of registration of the individual centre (YFVCs have the option of registering for one or two years).

Yellow fever vaccination programme fees are targeted to recover costs and may be carried over into subsequent years.

Other Income

NaTHNaC has additional income streams including provision of data feeds and training (non-yellow fever). These contribute a small amount to the operating budget.

Expenditure is divided between the two sites where NaTHNaC operates: the UCLH NHS Foundation Trust in London and the Liverpool School of Tropical Medicine.

NaTHNaC Financial Report		2024/25	
INCOME		£	£
	Annual Funding (UKHSA)	262,000	
	Registration Fees - released & collected	233,147	
	Training Fees	433,693	
	Other Income	31,527	
	TOTAL INCOME		960,368
EXPENDITURE			
	Pay	620,761	
			620,761
	Training Costs	23,356	
	Rent, Rates and Utilities	18,023	
	General Expenditure	240,080	
			281,459
	TOTAL EXPENDITURE		902,220
	OPERATING PROFIT/LOSS		58,148
	SURPLUS/(DEFICIT)		58,148

Notes/Assumptions

- *Registration fees carried forward related to cash received for registrations relating to future years.*
- *Liverpool School of Tropical Medicine overheads are charged at 25% costs.*
- *UCLH overheads are charged at 15% of UKHSA income plus partial accommodation costs.*

OPERATIONS

This section reviews NaTHNaC's six key service areas, describing how they helped meet our core objectives for 2024–2025, and achieve the broad aim of “**Protecting the Health of British travellers**”.

Key Service Areas

1. Advisory Services
2. Communication and information services
3. Education
4. International health surveillance
5. Partnerships and collaboration
6. Yellow fever vaccination programme

Core Objectives

1. Develop consistent and authoritative national guidance on general health matters for health professionals advising the public travelling abroad, and to disseminate this information widely.
2. Provide guidance on specific potential hazards relating to the health of travellers.
3. Conduct surveillance of infectious and non-infectious hazards which might affect British travellers and produce accessible regular outputs of significant findings.
4. Oversee a programme of designation, training, registration, standards, and audit for Yellow Fever Vaccination Centres (YFVCs) in England, Wales, and Northern Ireland.
5. Engage the major stakeholders concerned with travel health, especially the travel industry, insurance industry, and government bodies, to assist in sentinel surveillance and to engage in constructive dialogue towards a unified approach.
6. Facilitate, in collaboration with other training providers, the training of health care and other personnel in the provision of best quality, evidence-based travel health advice.
7. To define short-term and long-term research priorities in relation to travel medicine.

ORGANISATIONAL ACHIEVEMENTS

Advisory Services (core objective: 2,6,7)

Offering support to health professionals who are advising travellers with complex needs

3,584

Number of Advice Line calls

From 1st April 2024 to 31st March 2025 specialist nurses answered 3584 calls; a 34% increase compared to the same period in the previous year.

During the same period, the certificate enquiry email services answered 224 enquiries, representing a 25% rise on the previous year.

Communication and Information Services (core objective: 1,2,3,5,7))

Dynamic, evidence-based information for health professionals and travellers.

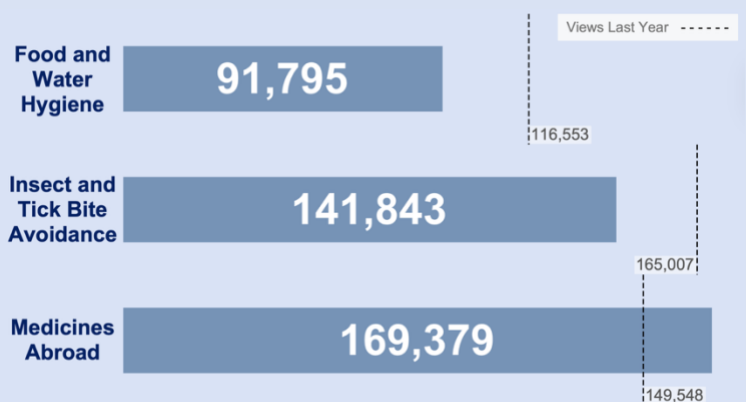
2,782,553
TravelHealthPro Website Sessions
2023-2024

3,134,452
TravelHealthPro Website Sessions
2024-2025

Between April 1st 2024 and March 31st 2025, the TravelHealthPro website recorded a total of 3,134,452 sessions (up 12.5% from 2023-24).

The ten most frequently visited pages were the country information pages for Thailand, India, Spain, Vietnam, South Africa, Kenya, Turkey, Greece, Mexico, and Egypt.

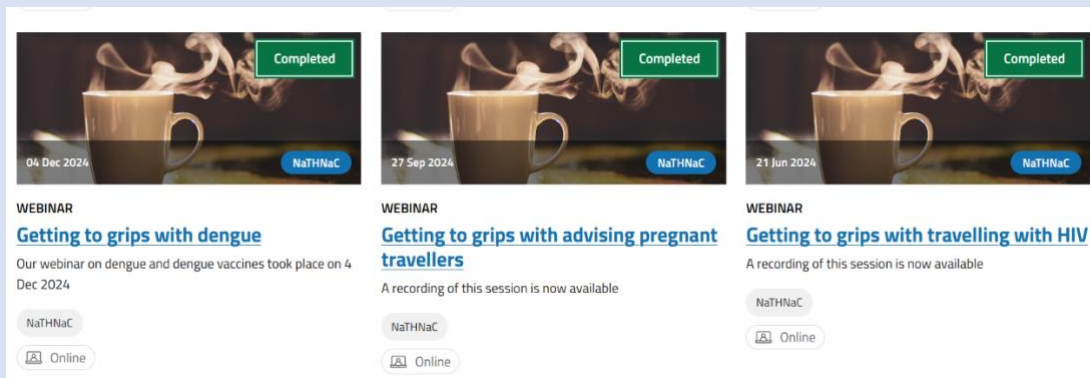
Among the ten most popular factsheets were medicines abroad, insect and tick bite avoidance, and food and water hygiene, which recorded **169,379**, **141,843** and **91,795** unique sessions, respectively



Social Media: NaTHNaC's Facebook page continued to attract new followers reaching **2,600** followers by June 2025. On X (formerly Twitter), NaTHNaC had 4,026 followers.

Education (core objectives: 2,6,7)

Facilitate the training of health care and other personnel



In March 2025, NaTHNaC partnered with the Public Health Forum of the Royal College of Nursing to deliver a joint annual conference attended by 120 delegates.

The “Getting to Grips with” webinar programme, successfully delivered four webinars, with topics ranging from the pregnant traveller to complex malaria queries. Each live session attracted up to 100 participants; many more accessed recordings afterwards.

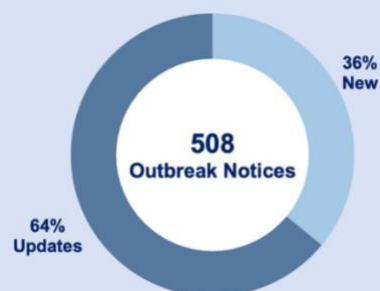
NaTHNaC also continues to collaborate with the Liverpool School of Tropical Medicine to deliver the Professional Diploma in Travel Health, and, in association with the Hospital for Tropical Diseases, runs a travel medicine course for Infectious Disease Specialty Registrars.

NaTHNaC clinical staff remain active contributors to education and professional development, serving as lecturers and examiners for courses run by organisations such as the Faculty of Travel Medicine and the International Society of Travel Medicine.

International Health Surveillance (core objectives: 1,2,3,5,7)

Identification and reporting of health events of importance to British travellers

43
News Items



Between April 1st 2024 and March 31st 2025, NaTHNaC published 43 news items highlighting global health events of relevance to British travellers. During the same period, a total of 508 outbreak notices were added to the outbreak surveillance database; 183 (36%) were new notices and 325 (64%) were updates to existing ones. The most frequently reported diseases were mpox, dengue, polio, Oropouche virus infection, and cholera.

Partnerships and Collaborations (core objectives: 5,6)

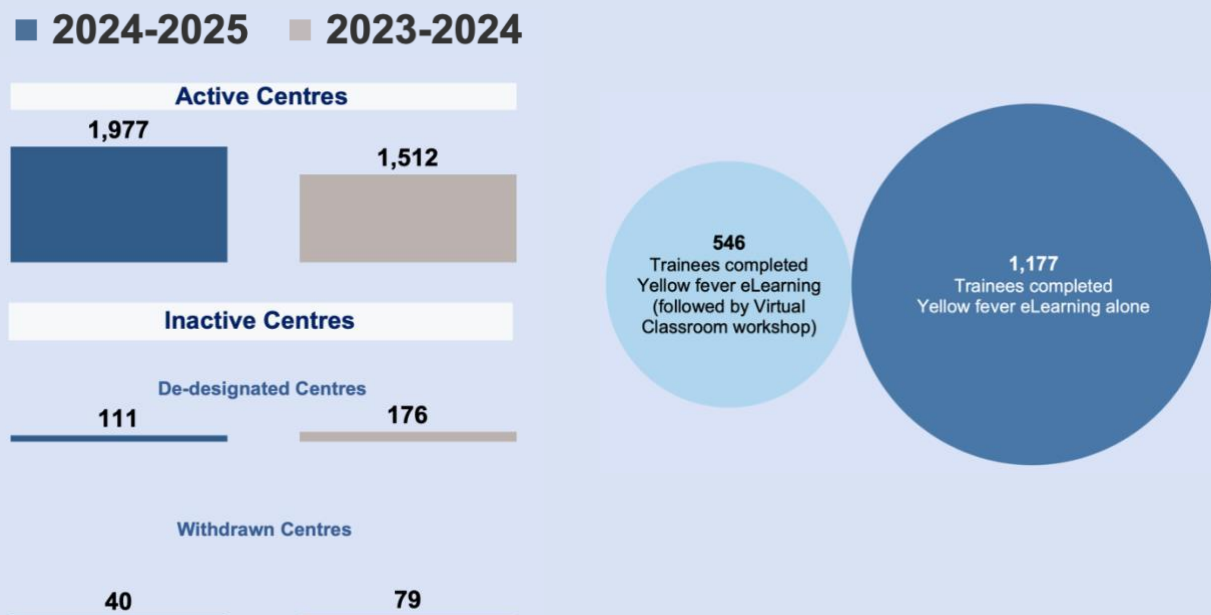
Engage the major stakeholders concerned with travel health

NaTHNaC continues to maintain strong relationships with the Foreign, Commonwealth and Development Office (FCDO) and the Association of British Travel Agents (ABTA), ensuring that clear and consistent messages are communicated to the British travelling public.

NaTHNaC currently licenses its data to one commercial organisation, and a widget remains available free of charge.

Yellow Fever Vaccination Programme (core objectives 1,2,4)

Registration, clinical standards, training, and audit for Yellow Fever vaccination



Between 1 April 2024 and 31 March 2025, there were a total of 1,977 centres. During this period, 111 centres were de-designated by NaTHNaC, and 40 centres voluntarily withdrew their yellow fever registration.

1,723 health professionals completed yellow fever training: 1,177 undertook the eLearning course alone, while 546 completed the eLearning course with a virtual classroom session.

There was an 87.8% response rate from YFVCs to the online Annual Return of YF vaccine use.

NaTHNaC thanks our partner organisations for their support, expertise, and commitment to
'Protecting the Health of British Travellers'

